



## WHCC Refund Policy

Winston Hills Cricket Club will generally not give a refund on registration fees once we have closed registrations in a particular age group.

Whilst we understand that circumstances can change, we do often have to turn players away from registering with us when an age group is full. By wanting to deregister, it leaves our teams short of a player and negatively impacts the team.

There are some circumstances where a refund may be given;

- Change of address to an area outside of the WHCC catchment. In this situation, we will usually transfer the registration cost to another club for the player to register with
- WHCC not having enough players in an age group to form a team
- Season ending cricket injury that did not occur due to cricket (pro-rata on number of games played)

### ACTIVE KIDS VOUCHERS

We cannot refund Active Kids Vouchers under any circumstances due to the terms and conditions of Active Kids Vouchers. We can transfer that amount to another club if the circumstances above (change of address or not having enough players to form a team) are met and the player is registering at another cricket club.

### NATIONAL REGISTRATION FEE

The National Registration Fee is independent of any club registration fees and cannot be refunded by the club

All decisions regarding refunds are subject to the approval of the WHCC Committee.